

*18 December 2020*

## COVID-19 Special Alert

HERON ISLAND, GLADSTONE REGION



### **Advice for hotel operators and the wider tourism industry**

Today both the Federal and State Governments have declared Sydney's Northern Beaches a **COVID-19 hotspot**. Queensland Health has provided the below updates for the tourism industry.

### ***What this means for travellers***

People currently in Queensland who have been in Sydney's Northern Beaches since 11 December 2020 should immediately arrange COVID-19 testing and self-isolate for 14 days since last in the Northern Beaches area.

People arriving to Queensland from 1:00am AEST tomorrow, Saturday 19 December, who have been in the declared hotspot area, will be denied entry or required to quarantine in Government-designed hotel quarantine, at their own expense.

[Read details.](#)

### ***What this means for Queenslanders***

A New South Wales resident who travelled to Queensland (Brisbane and the Sunshine Coast) this week has tested positive for COVID-19. People who travelled on flight VA925 from Sydney to Brisbane on 16 December 2020, or dined at a venue in Eight Mile Plains on the same day, should [check the Contact Tracing Alert](#) and act accordingly.

All Queenslanders should also ensure they remain vigilant in keeping safe from COVID-19, including observing social distancing, hand hygiene and being tested if you experience any symptoms.

### ***What this means for hotel and tourism operators***

If you have guests that have been in the Sydney Northern Beaches since 11 December 2020, they must arrange to be tested and should quarantine in their home or accommodation for 14 days from the date they left the Northern Beaches.

If you have guests who arrived from Sydney on Wednesday 16 December 2020, you should alert them to the [Contact Tracing Alert](#).

If any guest has any COVID-19 symptoms at all, you should urge them to be tested and to isolate until they receive the results.

All businesses should ensure they continue to follow their COVID Safe Plans, including doing the basic requirements of:

- Increased cleaning and hygiene practices
- Allow for social distancing
- Collect information for contact tracing

The full details and information can be found on the Queensland Health website - [www.health.qld.gov.au](http://www.health.qld.gov.au)

Extensive Q&As are available together with the Border Direction and a simple, easy to reference table for people who've recently been in the Northern Beaches hotspot on the [Queensland Health website here](#).

**KEEP YOUR BUSINESS SAFE**



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