

HOW TO GUIDE FIVE: COVID SAFE

How to be COVID Safe

To participate in TEQ's campaigns, you will need to declare that you have the relevant COVID Safe documentation and practices in place. If you have the appropriate plans in place, you can also have the 'Good to Go' stamp displaying on your Queensland.com listing.

Have the right plans in place

Queensland Health has minimum requirements for all businesses to operate while COVID-19 restrictions still remain.

All businesses must do the following

1	The Restrictions on Businesses, Activities and Undertakings Direction governs the requirements for restricted businesses (which includes tourism experiences). Ensure you are familiar with the requirements of the direction and any updates made to it, or temporary restrictions in place (e.g. during an outbreak).
2	Ensure you are following the COVID Safe Checklist for Restricted Businesses .
3	Allow for 1.5m distancing and encourage your guests to observe distancing - there is a shared responsibility. There are some allowances for vehicles and vessels with under 50 patrons.
4	Have a current Work Health and Safety (WHS) Plan in place including strategies to manage COVID-19 to protect both staff and customers.
5	Collect contact information for all customers, workers and contractors for contact tracing purposes.
6	Increase cleaning and hygiene practices, especially on high-touch areas such as screens, counter-tops and serving areas, handrails, elevator panels, door handles, trolleys and seats.

TEQ provides simple summaries of the latest COVID Safe requirements and restrictions on our [COVID-19 Safety for Businesses](#) section of our website.

If you need help understanding what the Public Health Directions mean for your business, you can contact the Tourism Response Team

Phone number: 134 268

Email: tourismresponse@dtis.qld.gov.au



Getting the Good to Go stamp

To have the 'Good To Go' stamp displaying on [Queensland.com](#):

1	Login into www.atdw-online.com.au .
2	Select your profile
3	Navigate to the 'Accreditations' section
4	Select the COVID Safe programs you have completed: <ul style="list-style-type: none">• COVID Safe documentation in place;• COVID Clean module completed;• COVID Ready Program completed
5	You only need to complete one of these in order for the stamp to display.

ATDW Helpdesk:

Monday to Friday | During business hours

Ph. 1800 629 749

Email: atdw@queensland.com

Confidential industry briefing document only

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